

ILLINOIS
COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

2007 DEC 17 A 11:23 AM

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

Lisa M Bailey

Against (Utility name):

Peoples Gas Light & Coke Company

As to (Reason for complaint)

On 6/05 peoples Energy charge me a bill \$4.099
for gas it was said as the same as this date 6/07 the same
thing in 2005 it was excused just as other customer because
they were just changing people now here 2007 its the same
and my credit report its still says I owe and gas is off. also they have
a 2/1/03 bill saying paid. This total is \$10,984. call them. gas right now is 4,774.00
in Chicago Illinois. came in June and added 3,

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

11228 S Stewart Ave

The service address that I am complaining about is

11228 S Stewart Ave

My home telephone is

[773] 291-0017

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[708] 336-8015 or at Home phone

My e-mail address is

CbaileyLisa@yahoo.com

I will accept documents by electronic means (e-mail) ☒ Yes

LB
☐ No

(Full name of utility company)

peoples Gas light & Coke Company

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Section 200.170, Section 200.70, Section 200.90, 200.130
Section 200.180, Section 200.200, section 200.140, 01.1 5311. Admin. Code
Part 201 section 10-101.1, section 200.150

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

① Charge in 2005 4,099 ② 4,802 on 2007 ③ 2004 charge 2,100
They came in and say they did not charge enough each
month and the meter was break and charge me all
This money for gas 2005 is still open on my credit
and 2007. Ceda would not pay because it's over 3,000
The lady Told me the bill was correct this is second time
This has happened.

Please clearly state what you want the Commission to do in this case:

~~I want my bill to be payed off And of my credit report and~~ pay for
made for suffering. ~~Damages~~

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12-06-07
(Month, day, year)

Complainant's Signature: Lisa Bailey

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Lisa Bailey, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Lisa Bailey
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) Dec 6, 2007

Jacqueline Pettis
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.